

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Appl. No.: 09/475,269 Confirmation No.: 6151  
Applicant(s): Ayman Bedair et al.  
Filed: 12/30/1999  
Art Unit: 2462  
Examiner: Kevin C. Harper  
Title: ADAPTIVELY MAINTAINING QUALITY OF SERVICE (QOS) IN  
DISTRIBUTED PBX NETWORKS

Docket No.: 7001-709  
Customer No.: 96695

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**REPLY PURSUANT TO  
37 CFR § 1.111**

Sir:

In response to the Office Action mailed October 14, 2010, please find enclosed  
Applicants' reply:

**Remarks** begin on page 2 of this paper.